

Case Study

Bakels

Background

The **Bakels Group** is a global operation comprising nearly 40 companies over five continents.

British Bakels is headquartered in Bicester and manufactures and distributes a wide range of baking-related ingredients.

“I don't have the time to micro-manage suppliers, so MCFP are perfect for me – they keep me updated, on track, and I have full confidence in them ”

Simon, Operations & Engineering Manager



MCFP
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 **BAKELS**

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“ The ‘MCFP Incident Grab Pack’ was such a success that the Fire Officer asked us for copies so that he could use us an example to others ”

Simon, Operations & Engineering Manager



Challenges

- 🏆 Install & maintain systems to highest standards - minimize threat of any downtime
- 🏆 Advise & communicate pro-actively with management
- 🏆 Manage fire prevention for a wide variety of industrial buildings on site

MCFP say:

MCFP have been working with **Bakels** since 2007 and manage all of their fire prevention requirements.

This comprises both products (fire extinguishers, alarms), and services (fire risk assessment and training), along with a 24/7 call-out facility.

The **complex nature of the operations** and the requirement to ensure the factory continues to run at full-capacity necessitates a pro-active approach to fire prevention.

Bakels say:

Local business, world-class service

We were **unhappy** with the service we had been receiving from our previous fire prevention – a global operation – and were recommended **MCFP**, who also happened to be local to the area.

“We like to work with local suppliers where possible, but they have to meet our exacting standards. MCFP have easily exceeded our expectations in this respect”

The ‘MCFP Incident Grab Pack’ was a tremendous success

Following a recent site visit by the **Fire Assessment Officer**, we were received a glowing audit report.

“He was so impressed with our procedures and with the ‘MCFP Incident Grab Pack’ we had put together, that he asked us for copies so he could show it to other companies”

We have **bi-annual audits** from our group insurance company; they have recommended that our fire procedures and systems are replicated for other Bakels group members.

Minimal downtime, maximum confidence

Our management demands that its investment is kept safe, our customers demand complete confidence in our **ability to deliver on-time**, and our insurers demand rigorous testing and risk-minimization.

I fully trust **MCFP** to look after all our fire protection needs which allows me to concentrate on running our operations.

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