

Case Study

The Oxford Hotel Group

Background

The Oxford Hotel Group comprises bars, restaurants, and hotels based in Oxfordshire, all with their own sense of place and style.

The Crown at Woodstock is the latest addition to this portfolio – a grade II listed, 18th century coaching inn.



“I don't think we've had a false alarm in the past 20 years”

Julian, MD Oxford Hotel Group

MCFP
www.mcfp.co.uk



THE
CROWN

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“ Reasonably-priced, very nice people,
get the job done – what more do you need? ”

Julian, MD Oxford Hotel Group



Challenges

- 🏆 Provide fire protection to a diverse range of venues
- 🏆 Be sensitive to OHG's commercial needs and minimise any disruption
- 🏆 Intelligent use of consultancy to think round potential fire problems

MCFP say:

MCFP first started working with **The Oxford Hotel Group 'OHG'** back in 1995 when it comprised only two premises.

It all began following a run-in with a very 'diligent' fire officer, which **MCFP** managed to sort out to everybody's satisfaction,

Since then, OHG has expanded considerably to include a number of prestigious bars, bistros, and hotels, including The Crown (hotel), The Anchor (pub & dining room), The Duke of Cambridge (cocktail bar).

This diverse portfolio has a wide variety of fire protection needs – both equipment and consultancy - requiring sensitive management by **MCFP** so as to not disrupt day-to-day operations.

The Oxford Hotel Group says:

When we find good people, we keep using them, and I've been working with **MCFP** for around 20 years now.

“They always point out what's best for us and don't try to flog us stuff we don't need”

Instead of selling us a **very expensive** fire alarm monitoring system when we were refurbishing **The Crown**, Mike came up with a much cheaper, elegant, and more practical solution – discrete fault warning lights in each bedroom to illustrate any faults.

We trust Mike and would have gone for the expensive option if he'd recommended it, but this was a great example of **MCFP** working with us as **partners**, rather than as one-off suppliers.

Spanish indoor BBQs for English summers

One of our bars (**The Anchor**) is equipped with a state-of-the-art indoor charcoal BBQ (called a '**Josper**'), made in Barcelona and shipped all the way over here. It's a unique feature, looks great and is fantastic for cooking at far higher temperatures than normal BBQs, so we can cook things like whole chickens. It does produce a **fair amount of smoke** though, which caused us a few issues at first!

MCFP have been fantastic in helping us integrate the '**Josper**' into our kitchens – we repositioned the smoke alarm & installed a **heat sensor** at Mike's recommendation, and it all now works perfectly.

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