

# Case Study

## P&MM

### Background

P&MM Group Ltd is a leading provider of Employee Benefits and Reward Services.

The company is part of Sodexo, with its UK offices headquartered in Milton Keynes.



*“Mike’s fire training is great - he’s engaging, always uses really good examples, and goes down very well with the staff here”*

Susan Huggins, Group Compliance Manager



# Case Study

## P&MM



### Challenges

- 🏆 **Install & maintain** fire systems to blue chip corporate standards
- 🏆 **Act as a sounding board** for management to flag up any potential issues
- 🏆 **Ensure safety of P&MM employees** through regular training

### MCFP say:

**MCFP** have been working with **P&MM** since 2006 and manage their fire prevention requirements.

This covers both products (fire extinguishers, fire alarms & emergency lighting), and services (fire risk assessment and training), along with a **24/7 call-out facility**.

“ I’m used to dealing with a lot of suppliers, so have a good feel for companies who really know what they’re doing. MCFP fit squarely in that category ”

Susan Huggins, Group Compliance Manager

### P&MM say:

#### A fantastic resource to have at the end of the phone

**P&MM's Employee Benefits Division** is located in Warwick. After this building had undergone a Fire Inspection, it was pointed out that the fire extinguishers were the wrong colour – silver rather than red – and should be changed immediately.

I was unsure about this and so called Mike for advice. He told me not to worry - as long as the extinguishers were current and checked regularly, we did not need to replace them.

*“Having a voice of authority clarifying the position was a huge relief and saved me a lot of time, trouble, and money. It allowed me to go back to the Inspector and refer them to **MCFP** if they had any further issues. We didn't hear anything more on the matter.”*

#### Flexibility is key

Mike does all of our Fire Warden Training. If we have 2 or 3 new people, we'll send them over to **MCFP's** offices, whereas if we have regular training for a large group of people, Mike will come to our offices here in Milton Keynes.

This flexibility works well for us – we can make sure our staff are **fully compliant** in a way that suits us, and allows us to be as **productive** as possible.

#### No need to look around – MCFP do the best job

I joined **P&MM** in 2012, so **MCFP** were already engaged when I joined. However, having used other fire prevention companies previously, and having seen the job they do here at first-hand, I'm more than happy with **MCFP**.

They're very responsive, they always provide a good service, and they've kept their prices steady. In short, I know they're good value!

#### Bicester Office:

Unit B6, Telford Road, Bicester, OX26 4LD  
T: 01869 252600 - E: info@mcfp.co.uk

#### Bristol Office:

Westway Farm, Bishop Sutton, BS39 5XP, Bristol  
T: 01275 333336 - E: info@mcfp.co.uk

[www.mcfp.co.uk](http://www.mcfp.co.uk)